

CAAS Service Fees:

In order for us to provide this service, we charge a one-off nominal fee for each service as follows;

- £10 fee for assistance with a Blue Badge application (the cost of a Blue Badge is also £10 as well as the fee)
- £20 fee for a holistic assessment including assistance with Benefit checks/claims, Housing Options advice/applications and assessment for aids and adaptations.
- £50 Fee for assistance with Lasting Power of Attorney applications

These one-off fees will ensure that our service is sustainable and continues to support over 55's in Copeland to access the service provision as detailed.

How to access our service:

- Self referral by phone
- Via Email or the referral form on our website
- Health Service/GP referral
- Family or friends referral
- Adult Social Care or other relevant agency referral

Contact Information:

Address: Stirling Place, 22-24 High Street,
Cleator Moor, Cumbria, CA25 5LB

Telephone: **01946 552166**

Website: www.caasteam.com **Email:** referrals@caasteam.com



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CAAS

COPELAND AGE & ADVICE SERVICE



Copeland Age & Advice Service (CAAS) C.I.C

"Giving our older generation the opportunity to live fulfilled and independent lives, through providing personalised advice and support"

Registered Company No: 11968607

Helping over 55's to:

- Support themselves & manage financially
- Apply for benefits
- Understand & access relevant housing options
- Live independently through assessment for aids & adaptations

**We are always looking to recruit community volunteers
Give us a call & you could join our team!**



Helping over 55's to support themselves & manage financially:

- Advice and help on money matters
- Benefit checks - we have been approved as agents for the DWP
- Support to complete applications for relevant benefits
- A form filling service for products and services
- Support in setting up of Lasting Power of Attorney
- Bereavement advice
- Support with grant applications e.g. Disabled Facilities Grants
- Liaising with outside agencies/working in partnership
- Signposting on and referrals to other agencies

Understanding & accessing relevant Housing Options:

- Helping to make homes suitable for later life
- Providing details of alternative housing, sheltered or residential accommodation
- Completing forms for housing applications and support with banding
- Supporting with bids and liaising with landlords on a client's behalf
- Liaising with landlords regarding repairs and adaptations
- Providing general information and support

Supporting independent living:

- Carrying out holistic assessments of the home environment as qualified Trusted Assessors
- Advising on aids, adaptations and equipment to support independent living
- Referrals to outside agencies including Adult Social Care and relevant Health services
- Support to restore and build confidence

General advice & information:

- Advising people on all aspects of later life
- Referrals to outside agencies for services and support groups
- Support to access a wide range of other local services

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